

GULF COAST CLAIMS FACILITY WEBSITE PRIVACY POLICY

I. Scope

This Gulf Coast Claims Facility (GCCF) Privacy Policy is designed to tell you about our practices regarding collection, use, and disclosure of information that you may provide via this site. Please be sure to read this entire Privacy Policy before submitting information to this site.

II. Consent

By using this site, you agree to the terms of this Privacy Policy. Whenever you submit information via this site, you consent to the collection, use, and disclosure of that information in accordance with this Privacy Policy. If you do not wish to submit your information to us using this site, please download a claim form from this site and submit the form to the address written at the end of this Privacy Policy.

III. Information We Collect

You may be required to provide personal information to access the site. To use some of the features offered on the site and to allow us to evaluate and process your claim, you may need to provide us information such as:

- your contact information (name, e-mail address, mailing address, phone number)
- your social security number or tax identification number
- your financial information
- medical information

IV. How We Use and Share Your Information

We use and disclose the information that you submit to us, including personal information, to:

- process a claim for compensation and any award resulting from that claim and to communicate with you about the claim
- support the legitimate business purposes of the GCCF
- determine collateral source payments
- respond to law enforcement requests or where required by applicable laws, court orders, or government regulations. We shall also disclose information to appropriate law enforcement authorities if we believe, in good faith, that the information submitted to us evidences fraud or that the site is being misused in a manner that may infringe upon the rights or property of GCCF, other visitors to the site, or anyone else.
- make periodic reports to interested parties, including BP Exploration & Production, Inc. (BP), regarding claims made and claims determinations

We may provide reports that include non-personal information to state, local, and federal government officials and to BP to permit evaluation of the claims process.

If service providers are required to assist us with any of the foregoing activities, we require them to keep the information secure. We also prohibit them from using your information for any purpose other than that requested by us.

We do not sell or rent your personal information to third parties.

V. Access to Correct or Update Information

To keep personal information that you provide on this site accurate, current, and complete, if necessary, please access the site and provide updated or corrected information and we will take appropriate steps to update or correct such information in our possession. Additionally, you can submit this information to the address written at the end of this Privacy Policy.

VI. About Children

This site is not intended for children under the age of 13. We will not knowingly collect personal information on this site from visitors in this age group. If you are under the age of 13, please do not use this site or provide information to us. If we become aware that we have received personal information from a child under the age of 13, we will make commercially reasonable efforts to delete that information from our database.

VII. Statistical Information

We may gather non-personal, statistical information about the use of the site, such as how many visitors visit a specific page, how long they remain on that page, and the hyperlinks, if any, on which they "click." Through the use of technological features such as "internet protocol (IP) addresses" (a number that is automatically assigned to your computer whenever you use the internet) and "cookies" (pieces of information that a site transfers to an individual's hard drive for record-keeping purposes), we may collect that kind of information to enable the site to work correctly, to evaluate use of the site, and to support site analytics. We may also compile that data to describe the use of the site to interested parties, or to respond to a government and/or legal request. This compiled information will not personally identify you or any other visitor to the site.

VIII. IP Addresses

Web servers, computers that "serve up" web pages, automatically identify your computer by its IP address. We record IP addresses for purposes of system administration, to report statistical information to interested parties and to track the use of the site. When a visitor requests pages from the site, our servers log the visitor's IP address. It is not our practice to link IP addresses to any personal information. Although your session is logged, you typically remain anonymous to us. We reserve the right to identify you through an IP address, however, if we believe it necessary to enforce compliance with the site's information practices or to protect GCCF, other visitors to the site, or anyone else.

IX. Security

Protecting the security of your personal information is very important to us. We use reasonable security measures designed to protect the confidentiality of personal information. When you transmit personal information from your computer to our servers, your information is protected by a "firewall" (a combination of hardware and software that helps keep unauthorized visitors from accessing information within our computer network), as well as industry standard SSL (Secure Sockets Layer) encryption. Once we receive your transmission, we will take reasonable precautions to keep your information secure on our systems. While we strive to protect your privacy, no data transmission over the internet can be guaranteed to be 100% secure. We, therefore, cannot warrant or guarantee the security of any personal information you transmit to us online, or any documents you upload online, or be responsible for the theft, destruction, or inadvertent disclosure of that information.

X. Links to Other Sites

Please be aware that, when you are on the site, you could be directed to other sites that are beyond our control. Links may take you from the pages of this site to unaffiliated sites. These other sites may transmit their own "cookies" to visitors, collect data or solicit personal information. The privacy policies of these other sites may differ significantly from this Privacy Policy. We are not responsible for the privacy practices of these other sites and cannot guarantee the security of any information that may be collected there.

XI. Changes to This Policy

The terms of this Privacy Policy may change from time to time. If a change is made, the "Last Modified" date located at the top of this Policy will be updated to reflect the amendment. You are advised to check periodically for any changes. Your continued use of the site after we post changes to this Privacy Policy will indicate your acceptance of those changes.

XII. Contact Us/Unsubscribe

If you have any questions, comments, requests, or concerns related to this Privacy Policy or the information practices of this site, please contact us at:

By e-mail: info@gccf-claims.com

By mail: Gulf Coast Claims Facility P.O. Box 9658 Dublin, OH 43017-4958

If you do not wish to receive further e-mail from us, you may unsubscribe by contacting us at <u>unsubscribe@gccf-claims.com</u> or by submitting your request in writing by mail to the address above.